



To the Office of the Chief Information Officer of the State of Iowa:

As described in the Cover Letter for this application to qualify the **North Central Madison County** area for Broadband Intervention Zone designation, Madison County Development Group has received letters of support from representatives, community-based organizations, and businesses operating within in this proposed Geographic Area of Concern:

1. MCDG Executive Director Introduction to Support
2. MCDG Board of Directors Resolution (community-based organization operating in this Geographic Area of Concern)
3. Madison County, Iowa Board of Supervisors Resolution (direct representatives of the community)
4. REMAX Concepts/Scenic Ridge Development (business actively developing residential properties in this Geographic Area of Concern)

In the event a submitted response is not found to meet the OCIO's definition of a community or business letter of support, the Madison County Development Group hereby requests it be accepted as demonstrating a geographic nexus between the response received and this Geographic Area of Concern being applied for.



March 30, 2023

To the Office of the Chief Information Officer of the State of Iowa:

Madison County Development Group is applying for three rural geographic areas on behalf of Madison County, Iowa, in response to the OCIO Invitation to Qualify for Broadband Intervention Zone designations, and are referred to as:

- Southwest Madison County area
- North Central Madison County area
- East Central Madison County area

The attached **RESOLUTION OF SUPPORT FOR BROADBAND INTERVENTION ZONE STATUS FOR CERTAIN COMMUNITIES IN MADISON COUNTY, IOWA**, adopted on March 22, 2023, on a unanimous vote of the MCDG Board of Directors, is an expression of the full support of the Board for each area's ITQ application. As the Madison County Board of Supervisors are direct representatives of the residents and locations contained in this proposed Broadband Intervention Zone area, a parallel resolution #SPV-RESOLUTION 3-28-23-B was approved, both also being filed as a Community Support Letter in this application. There are also several findings by the Board of Supervisors in this resolution that fulfill various requirements and optional responses for each application, including that:

1. Conclusions regarding broadband deficiencies and their impacts referred to in the recently received Madison County Broadband Study, particularly for the topics of emphasis (work, education, and remote health) are pertinent to the ITQ responses for the geographic areas being applied for;
2. Population density and topography inhibit new broadband investments where providers, as reported to the Board in that study, have communicated a need for public investment for it to be financially viable; and
3. Madison County is actively facilitating increased communication about broadband deficiencies and new investment opportunities with providers in the county, so that they can viably extend services to the areas being applied for, as public funding becomes available.

Thank you for your consideration of the Madison County ITQ applications. Please contact me at 515-462-1891 or tom@madisoncountydevelopment.com with questions or concerns about matters related to this application.

Sincerely,

A handwritten signature in black ink that reads 'Tom Leners'.

Tom Leners
Executive Director

Make your move to Madison County



**Resolution of Support for
Broadband Intervention Zone Status
For Certain Communities in Madison County, Iowa**

WHEREAS the term “Broadband” is minimally defined as “the transmission of wide bandwidth data to a particular address location at 100 megabits per second download and 20 megabits per second upload service or faster”; and

WHEREAS Madison County, Iowa (“Madison County”) and Madison County Development Group (“MCDG”) have identified addressing Broadband deficiencies as a matter of public interest as evidenced by participating in funding the 2021 Greater Des Moines Partnership Central Iowa Broadband Internet Study (“GDMP Study”); and

WHEREAS MCDG is a non-profit organization with an economic development mission; and

WHEREAS Madison County residents, businesses, taxpayers, public entities, and other entities (“Study Respondants”) self-reported to those conducting the GDMP Study to be Underserved Locations and Unserved Locations (“Locations”), as defined by the State of Iowa Office of the Chief Information Officer (“OCIO”) in its Invitation to Qualify for Broadband Intervention Zoned application (“ITQ Application”);

WHEREAS the ITQ Application defines “Communities as “a gathering of individuals representing households, schools, and/or businesses in a particular area in the State of Iowa with a shared interest in eliminating Unserved or Underserved Locations within a Geographic Area of Concern”; and

WHEREAS Madison County and MCDG are participating in funding costs for MCDG to identify up to three separate Communities of Underserved and Unserved Locations within Madison County for consideration by the OCIO for designation as a Geographic Area of Concern; and

WHEREAS MCDG has determined three Communities where OCIO maps and GDMP Study Respondents report lack of Broadband access and speed tests not meeting the thresholds set as the definition of Broadband, resulting in economic, education, health disparities described in the GDMP Study; and

WHEREAS these Communities have unique degrees of historically disadvantaged populations for which special emphasis should be afforded under relevant federal programs; and

WHEREAS these Communities are served by or have locations of Madison County schools, hospitals, and correctional institutions.

THEREFORE, IT BE RESOLVED by the Madison County Development Group Board of Directors (“Board”) that:

1. Madison County Development Group is hereby declared to represent the interests of specific areas (“Communities”) of Madison County residents, businesses, taxpayers, public entities, and other entities for the matter submitting Invitation to Qualify applications within Madison County to qualify to be designated as a Geographic Area of Concern by the State of Iowa Office of the Chief Information Officer; and
2. The results of the GDMP Study demonstrate Broadband-related impediments exist within these Communities to directly engage in work, education, and health that resulted from or were made apparent or exacerbated by the COVID-19 public health emergency due to lack of broadband access, as evidenced by self-reported speed tests at their Location, and also in Location maps provided by the OCIO; and
3. The GDMP Study demonstrated that the lack of Broadband investments in Madison County to serve these Communities is primarily due to lack of adequate population density per square mile, and challenging topography, which together increase the cost per subscriber to construct and operate Broadband service beyond the affordable subscription revenue able to be collected within those Communities; and
4. These Communities’ members’ engagement in employment, search for employment, and/or development of the requisite skills and knowledge to become employed are impeded by lack of Broadband investments in these areas of Madison County; and
5. Broadband investments in these Communities, once designated as a Geographic Area of Concern, will help facilitate educational activities at Underserved and Unserved Locations as part of a person’s participation in school, academic programs, social-emotional development programs for students or youths, improve internship opportunities, increase professional development program participation, and provide other educational experiences not otherwise afforded to the people at these Locations; and
6. Broadband investments in these Communities, once designated as a Geographic Area of Concern, will help facilitate health monitoring services to monitor an individual’s health, including with respect to either physical or behavior health; and
7. The MCDG Board, as being economic development representatives of those at Underserved and Unserved Locations within Madison County, hereby supports these Madison County Communities, as geographically defined in ITQ Applications to be filed by MCDG, for future Broadband investment as proposed Geographic Areas of Concern; and

8. MCDG endeavors, in a non-binding manner, to negotiate in good faith to provide or coordinate in-kind or financial contributions, in a streamlined manner, to directly support construction of Broadband infrastructures projects that accelerate Broadband investment, and which may include but are not limited to:
- a. Use of subsidized easements and streamlined public Rights of Way ("ROW") where applicable.
 - b. Reductions of ROW permitting time and total project fees for Broadband investments serving groups of Locations.
 - c. Foster private economic development investments and partnerships, including in-kind use of Community members' facilities, and increased staff time to support or coordinate with providers on grant and other funding opportunities.
 - d. Where applicable, coordinate processes to incentivize investments through voluntary connection fees for Broadband service to specific Locations.

Approved this 22nd day of March, 2023.



President, Madison County Development Group

ATTEST:



Board Secretary, Madison County Development Group

SPV-RESOLUTION-3-28-23-B

Support for Broadband Intervention Zone Status For Certain Communities in Madison County, Iowa

WHEREAS the term “Broadband” is minimally defined as “the transmission of wide bandwidth data to a particular address location at 100 megabits per second download and 20 megabits per second upload service or faster”; and

WHEREAS Madison County, Iowa (“Madison County”) and Madison County Development Group (“MCDG”) have identified addressing Broadband deficiencies as a matter of public interest as evidenced by participating in funding the 2021 Greater Des Moines Partnership Central Iowa Broadband Internet Study (“GDMP Study”); and

WHEREAS MCDG is a non-profit organization with an economic development mission; and

WHEREAS Madison County residents, businesses, taxpayers, public entities, and other entities (“Study Respondants”) self-reported to those conducting the GDMP Study to be Underserved Locations and Unserved Locations (“Locations”), as defined by the State of Iowa Office of the Chief Information Officer (“OCIO”) in its Invitation to Qualify for Broadband Intervention Zoned application (“ITQ Application”);

WHEREAS the ITQ Application defines “Communities as “a gathering of individuals representing households, schools, and/or businesses in a particular area in the State of Iowa with a shared interest in eliminating Unserved or Underserved Locations within a Geographic Area of Concern”; and

WHEREAS Madison County is participating in funding costs for MCDG to identify up to three separate Communities of Underserved and Unserved Locations within Madison County for consideration by the OCIO for designation as a Geographic Area of Concern; and

WHEREAS MCDG has determined three Communities where OCIO maps and GDMP Study Respondents report lack of Broadband access and speed tests not meeting the thresholds set as the definition of Broadband, resulting in economic, education, health disparities described in the GDMP Study; and

WHEREAS these Communities have unique degrees of historically disadvantaged populations for which special emphasis should be afforded under relevant federal programs; and

WHEREAS these Communities are served by or have locations of Madison County schools, hospitals, and correctional institutions; and

THEREFORE IT BE RESOLVED by the Madison County Board of Supervisors (“Board”) that:

1. Madison County Development Group is hereby declared to represent the interests of specific areas (“Communities”) of Madison County residents, businesses, taxpayers, public entities, and other entities for the matter submitting Invitation to Qualify applications within Madison County to qualify to be designated as a Geographic Area of Concern by the State of Iowa Office of the Chief Information Officer; and

2. The results of the GDMP Study demonstrate Broadband-related impediments exist within these Communities to directly engage in work, education, and health that resulted from or were made apparent or exacerbated by the COVID-19 public health emergency due to lack of broadband access, as evidenced by self-reported speed tests at their Location, and also in Location maps provided by the OCIO; and
3. The GDMP Study demonstrated that the lack of Broadband investments in Madison County to serve these Communities is primarily due to lack of adequate population density per square mile, and challenging topography, which together increase the cost per subscriber to construct and operate Broadband service beyond the affordable subscription revenue able to be collected within those Communities; and
4. These Communities' members' engagement in employment, search for employment, and/or development of the requisite skills and knowledge to become employed are impeded by lack of Broadband investments in these areas of Madison County; and
5. Broadband investments in these Communities, once designated as a Geographic Area of Concern, will help facilitate educational activities at Underserved and Unserved Locations as part of a person's participation in school, academic programs, social-emotional development programs for students or youths, improve internship opportunities, increase professional development program participation, and provide other educational experiences not otherwise afforded to the people at these Locations; and
6. Broadband investments in these Communities, once designated as a Geographic Area of Concern, will help facilitate health monitoring services to monitor an individual's health, including with respect to either physical or behavior health; and
7. The Board, as being direct representatives of those at Underserved and Unserved Locations within Madison County, hereby supports these Madison County Communities, as geographically defined in ITQ Applications to be filed by MCDG, for future Broadband investment as proposed Geographic Areas of Concern; and
8. Both MCDG and the Board endeavor, in a non-binding manner, to negotiate in good faith to provide or coordinate in-kind or financial contributions, in a streamlined manner, to directly support construction of Broadband infrastructures projects that accelerate Broadband investment, and which may include but are not limited to:
 - a. Use of subsidized easements and streamlined public Rights of Way ("ROW") where applicable.
 - b. Reductions of ROW permitting time and total project fees for Broadband investments serving groups of Locations.
 - c. Foster private economic development investments and partnerships, including in-kind use of Community members' facilities, and increased staff time to support or coordinate with providers on grant and other funding opportunities.
 - d. Where applicable, coordinate processes to incentivize investments through voluntary connection fees for Broadband service to specific Locations.

Approved this 28th day of March, 2023.

A handwritten signature in blue ink, appearing to be "R. H. [unclear]", written over a horizontal line.

Chair, Madison County Board of Supervisors

ATTEST:

A handwritten signature in blue ink, appearing to be "Shellye Kaso", written over a horizontal line.



Control Number 507229

March 20, 2023

To the Office of the Chief Information Officer of the State of Iowa:

My name is Matt Cole, a real estate agent with ReMax Concepts. I am involved with a development named Scenic Ridge in the northern part of Madison County that is set to serve 39 homesites.

Scenic Ridge is the second largest development the county has ever approved. If each household in this development averages four members; this area, including the rest of the section it sits in, would become larger than some of the incorporated towns within the county. Questions about internet access and availability ranks among the top asked with people looking to locate to this location. Not only is it an important function for the development and growth of this development, but the lack of a broadband option could put a strain on the existing residents already living in the area.

Finally, as the western suburbs of Des Moines (Waukee and West Des Moines) continue to grow, many in my industry believe that the northern Madison County area will be among the fastest growth areas in the state over the next decade. To be able to serve this area in a way that facilitates the growth with a utility that I hear many people describe as almost as important as electricity and water will allow the county to develop in a more controlled and healthy process. As I see it, this request is significantly more than the convenience and improvement of the lives of those currently underserved, while that itself should be important enough. It is an investment to support the growth, education, and safety of an area that is set to surge.

It is with these factors in mind that I hope ITQ will designate the northern Madison County area as a geographic area of concern in the broadband grant program.

Sincerely,

Matt Cole
Real Estate Agent, ReMax Concepts

Scenic Ridge Development- Madison County, Iowa

515-669-2004

matt@mkcolerealestate.com



Matt & Karley Cole
character is contagious

MATT & KARLEY COLE

661 NE Venture Drive, Waukee, IA 50263

515-669-2004 | matt@mkcolerealestate.com



To the Office of the Chief Information Officer of the State of Iowa:

As described in the Cover Letter for this application to Qualify for Broadband Intervention Zone designation for the **North Central Madison County** area, MCDG directly inquired about broadband adequacy at the specific addresses in this proposed zone:

- The addresses to which testimonials were sent were limited to those supplied by the OCIO's downloaded address list of unserved and underserved premises.
- Respondents were specifically asked to complete the address of their residence in the response.
- Most of the validated residents' testimonial responses report deficiencies, and many impact work, education, and remote health on these testimonials.

In the event a submitted response is not found to meet the OCIO's definition of a testimonial, MCDG hereby requests it be accepted as demonstrating a geographic nexus between the response received and this Geographic Area of Concern being applied for.

HouseNum	itq_eligibili	OBJECTID	IA_Location	FullStreetAddr	Unit	City	State	Zip_Code
2814	eligible	103557	100078	2814 CUMMING ROAD		VAN METER	IA	50261
2053	eligible	101864	47172	2053 145TH LANE		EARLHAM	IA	50072
1754	eligible	101793	17773	1754 HOGBACK BRIDGE ROAD		WINTERSET	IA	50273
1588	eligible	103220	1147461	1588 OLD PORTLAND ROAD		VAN METER	IA	50261
1532	eligible	103230	759214	1532 PRAIRIE TRAIL		VAN METER	IA	50261
2232	eligible	102337	691070	2232 148TH STREET		WINTERSET	IA	50273
1801	eligible	103010	893659	1801 QUARRY TRAIL		WINTERSET	IA	50273
1585	eligible	103021	366483	1585 QUARRY TRAIL		WINTERSET	IA	50273
1157	eligible	103351	1147922	1157 PRAIRIEVIEW AVENUE		VAN METER	IA	50261
2529	eligible	103398	369318	2529 120TH STREET		VAN METER	IA	50261
1408	eligible	103509	1213981	1408 QUAIL RIDGE AVENUE		VAN METER	IA	50261
1880	eligible	103140	376067	1880 NATURE COURT		WINTERSET	IA	50273



Dear Madison County Neighbor,

The State of Iowa has recently requested that communities wishing to apply for resources for improved broadband service seek input from area residents. Being eligible for funding and programs is critical to ensuring that everyone in Madison County has access to fast, reliable internet service. The deadline given for response is short - **all responses must be mailed or submitted by March 24, 2023.**

Madison County Development Group has contracted with CBAN Solutions to collect responses on its behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Choose how you respond:

- Fill out the paper form below and mail it back in the enclosed self-addressed envelope.
- OR Follow the URL or scan the QR code with your mobile phone, then fill out and submit the form online.

Thank you for taking the time to help Madison County improve access to reliable and high-speed broadband.

First and last name (PLEASE PRINT): NATHAN KATZER

Physical address: 2814 CUMMING RD.

Email address: nkatzet@gmail.com

Daytime phone: 515-822-2586

Signature: 

1. Do you have internet access available at the address above? (If no, skip to question 5)

a. Yes

☒ b. No

2. If yes, who is your internet provider?

3. Does your current service meet your needs?

a. Yes

b. No

c. Not sure

4. How fast is your current internet speed?

a. Not sure

b. Slower than 100 Mbps

c. 100 - 500 Mbps

d. 501 - 999 Mbps

e. Gigabit (1,000 Mbps) or better

5. Does poor broadband impact your access to any of the following? (Circle all that apply)

☒ a. Work/career opportunities

☒ b. Learning/education opportunities

c. Access to healthcare

6. Tell us about your experience with your internet service or attempts to get connected - negative, positive, or neutral. Please feel free to add to your response on the back of this sheet.

Scan this code with your phone's camera, or visit tinyurl.com/madisoncountyITQ to complete the survey online.





Madison County Development Group
1217 N. 6th Ave. Suite 3
Winterset, IA 50273

MADISON COUNTY NEIGHBOR
2814 CUMMING ROAD
VAN METER, IA 50261

Share your experiences with broadband services in the space below.

Difficult to receive service due to remote location, but our
property is on a state highway.



Dear Madison County Neighbor,

The State of Iowa has recently requested that communities wishing to apply for resources for improved broadband service seek input from area residents. Being eligible for funding and programs is critical to ensuring that everyone in Madison County has access to fast, reliable internet service. The deadline given for response is short - **all responses must be mailed or submitted by March 24, 2023.**

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Choose how you respond:

- Fill out the paper form below and mail it back in the enclosed self-addressed envelope.
- OR Follow the URL or scan the QR code with your mobile phone, then fill out and submit the form online.

Thank you for taking the time to help Madison County improve access to reliable and high-speed broadband.

First and last name (PLEASE PRINT): Emily and Devon Milligan

Physical address: 2253 145th Ave Earlham 50672

Email address: milligan.devon88@gmail.com

Daytime phone: (414) 724-5520

Signature: [Handwritten Signature]

1. Do you have internet access available at the address above? (If no, skip to question 5)

- ☒ a. Yes
b. No

2. If yes, who is your internet provider?

CenturyLink

3. Does your current service meet your needs?

- a. Yes
☒ b. No
c. Not sure

4. How fast is your current internet speed?

- a. Not sure
☒ b. Slower than 100 Mbps
c. 100 - 500 Mbps
d. 501 - 999 Mbps
e. Gigabit (1,000 Mbps) or better

5. Does poor broadband impact your access to any of the following? (Circle all that apply)

- ☒ a. Work/career opportunities
☒ b. Learning/education opportunities
☒ c. Access to healthcare

6. Tell us about your experience with your internet service or attempts to get connected - negative, positive, or neutral. Please feel free to add to your response on the back of this sheet.

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tinyurl.com/madisoncountyITQ to complete the survey online.





Madison County Development Group
1217 N. 6th Ave. Suite 3
Winterset, IA 50273

MADISON COUNTY NEIGHBOR
2053 145TH LANE
EARLHAM, IA 50072

Share your experiences with broadband services in the space below.

When we lived in the city we had fiber internet. Now, we have really slow century link and get 30mps on a good day. We supplement with star link, it's not the most reliable but it helps. Devin works from home so faster internet would be amazing.



Dear Madison County Neighbor,

The State of Iowa has recently requested that communities wishing to apply for resources for improved broadband service seek input from area residents. Being eligible for funding and programs is critical to ensuring that everyone in Madison County has access to fast, reliable internet service. The deadline given for response is short - **all responses must be mailed or submitted by March 24, 2023.**

Madison County Development Group has contracted with CBAN Solutions to collect responses on its behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Choose how you respond:

- Fill out the paper form below and mail it back in the enclosed self-addressed envelope.
- OR Follow the URL or scan the QR code with your mobile phone, then fill out and submit the form online.

Thank you for taking the time to help Madison County improve access to reliable and high-speed broadband.

First and last name (PLEASE PRINT): Nancy OR Randy Marsh

Physical address: 1754 Hogback BR. 12A. Winterset IA

Email address: MARSHNANC@JUNO.COM

Daytime phone: 515 - 771-9849

Signature: Nancy Marsh

1. Do you have internet access available at the address above? (If no, skip to question 5)

- a. ☒ Yes
- b. ☐ No

2. If yes, who is your internet provider?

U.S. Cellular

3. Does your current service meet your needs?

- a. ☐ Yes
- b. ☒ No
- c. ☐ Not sure

4. How fast is your current internet speed?

- a. Not sure - but very Slow!
- b. Slower than 100 Mbps
- c. 100 - 500 Mbps
- d. 501 - 999 Mbps
- e. Gigabit (1,000 Mbps) or better
- times out A lot

5. Does poor broadband impact your access to any of the following? (Circle all that apply)

- a. ☐ Work/career opportunities
- b. ☒ Learning/education opportunities
- c. ☒ Access to healthcare

6. Tell us about your experience with your internet service or attempts to get connected - negative, positive, or neutral. Please feel free to add to your response on the back of this sheet.

Scan this code with your phone's camera, or visit tinyurl.com/madisoncountyITQ to complete the survey online.





Madison County Development Group
1217 N. 6th Ave. Suite 3
Winterset, IA 50273

MADISON COUNTY NEIGHBOR
1754 HOGBACK BRIDGE ROAD
WINTERSET, IA 50273

Share your experiences with broadband services in the space below.

What we have right now is unacceptable most of the time! Almost always times out before logging on.

But we are surrounded by trees, which probably blocks our signal. Signal is better in certain areas of the house or property.



6

Dear Madison County Neighbor,

The State of Iowa has recently requested that communities wishing to apply for resources for improved broadband service seek input from area residents. Being eligible for funding and programs is critical to ensuring that everyone in Madison County has access to fast, reliable internet service. The deadline given for response is short - **all responses must be mailed or submitted by March 24, 2023.**

Madison County Development Group has contracted with CBAN Solutions to collect responses on its behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Choose how you respond:

- Fill out the paper form below and mail it back in the enclosed self-addressed envelope.
- OR Follow the URL or scan the QR code with your mobile phone, then fill out and submit the form online.

Thank you for taking the time to help Madison County improve access to reliable and high-speed broadband.

First and last name (PLEASE PRINT): Debra Faber

Physical address: 1588 Old Portland Rd; Van Meter, IA 50261

Email address: Debtaztic21@aol.com

Daytime phone: 515-249-4314

Signature: Debra Faber

1. Do you have internet access available at the address above? (If no, skip to question 5)

a. ☒ Yes Satellite only
b. ☐ No

2. If yes, who is your internet provider?

Don't subscribe
not reliable, too expensive

3. Does your current service meet your needs?

a. ☐ Yes
b. ☒ No
c. ☐ Not sure

4. How fast is your current internet speed?

a. Not sure N/A
b. Slower than 100 Mbps
c. 100 - 500 Mbps
d. 501 - 999 Mbps
e. Gigabit (1,000 Mbps) or better

5. Does poor broadband impact your access to any of the following? (Circle all that apply)

a. ☒ Work/career opportunities
b. ☐ Learning/education opportunities
c. ☐ Access to healthcare

6. Tell us about your experience with your internet service or attempts to get connected - negative, positive, or neutral. Please feel free to add to your response on the back of this sheet.

Scan this code with your phone's camera, or visit
tinyurl.com/madisoncountyITQ to complete the survey online.





Madison County Development Group
1217 N. 6th Ave. Suite 3
Winterset, IA 50273

MADISON COUNTY NEIGHBOR
1588 OLD PORTLAND ROAD
VAN METER, IA 50261

Share your experiences with broadband services in the space below.

I have the opportunity to work remotely but can't due to not having reliable internet connection. I current use my cell phone Mobile Hotspot to connect my laptop. This is not a solution long term. I do not live in the boonies. I am 7 miles from Winterset and 10 from Van Meter. 30 to my job in Clive.

Satellite is only option, it is not reliable, very expensive, and will not work for my needs.

Tried to get home wifi from US Cellular and Verizon. Said would not work at my house.

Thanks!



7

Dear Madison County Neighbor,

The State of Iowa has recently requested that communities wishing to apply for resources for improved broadband service seek input from area residents. Being eligible for funding and programs is critical to ensuring that everyone in Madison County has access to fast, reliable internet service. The deadline given for response is short - **all responses must be mailed or submitted by March 24, 2023.**

Madison County Development Group has contracted with CBAN Solutions to collect responses on its behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Choose how you respond:

- Fill out the paper form below and mail it back in the enclosed self-addressed envelope.
- OR Follow the URL or scan the QR code with your mobile phone, then fill out and submit the form online.

Thank you for taking the time to help Madison County improve access to reliable and high-speed broadband.

First and last name (PLEASE PRINT): KEN BOUMA

Physical address: 1532 FRANKIE TRAIL VAN METER IA

Email address: KENBOUMA@outlook.com

Daytime phone: 515-360-4248

Signature: 

1. Do you have internet access available at the address above? (If no, skip to question 5)

- a. Yes
- ☒ b. No

2. If yes, who is your internet provider?

3. Does your current service meet your needs?

- a. Yes
- b. No
- c. Not sure

4. How fast is your current internet speed?

- a. Not sure
- b. Slower than 100 Mbps
- c. 100 - 500 Mbps
- d. 501 - 999 Mbps
- e. Gigabit (1,000 Mbps) or better

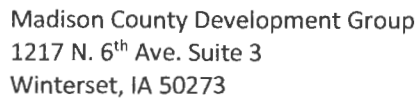
5. Does poor broadband impact your access to any of the following? (Circle all that apply)

- a. Work/career opportunities
- b. Learning/education opportunities
- ☒ c. Access to healthcare

6. Tell us about your experience with your internet service or attempts to get connected - negative, positive, or neutral. Please feel free to add to your response on the back of this sheet.

Scan this code with your phone's camera, or visit tinyurl.com/madisoncountyITQ to complete the survey online.





Share your experiences with broadband services in the space below.

They have high speed internet a mile west of me and have had for quite a while. I do not understand why we cannot get it.

Thank you for supporting quality broadband for all!

The State of Iowa has recently requested that communities identify the areas most in need of broadband development. Madison County Development requests your input to ensure that everyone in Madison County has access to fast, reliable internet service.

RESPONSES MUST BE RECEIVED BY MARCH 24, 2023.

Madison County Development has contracted with CBAN Solutions to collect responses on our behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Email *

gblkbear38@aol.com

Name (first and last) *

Gary Marlin

Physical street address where you reside (number and street) *

2232 148th Street

Zip code *

50273

Daytime phone

5156610181

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

Gary Marlin

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

Verizon hot spot

3. How fast is your internet speed?

☐ Not sure

☐ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☒ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☒ Yes
- ☐ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☐ Work/career opportunities
- ☐ Learning/educational opportunities
- ☐ Access to healthcare
- ☒ Other: No

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

.....

This form was created inside of Community Broadband Action Network.

Google Forms

Thank you for supporting quality broadband for all!

The State of Iowa has recently requested that communities identify the areas most in need of broadband development. Madison County Development requests your input to ensure that everyone in Madison County has access to fast, reliable internet service.

RESPONSES MUST BE RECEIVED BY MARCH 24, 2023.

Madison County Development has contracted with CBAN Solutions to collect responses on our behalf. The form should take less than five minutes to complete, and we thank you in advance for your assistance.

Email *

frksho96@gmail.com

Name (first and last) *

James Smith

Physical street address where you reside (number and street) *

1801 Quarry Trail

Zip code *

50273

Daytime phone

15158648884

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

James Kelly Smith

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

Century Link

3. How fast is your internet speed?

☐ Not sure

☒ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☐ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☐ Yes
- ☒ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☒ Work/career opportunities
- ☒ Learning/educational opportunities
- ☒ Access to healthcare
- ☒ Other: In ground, old phone line connections

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

Very slow connecting & continues to loose connection. Doesn't work at all in bad weather, didn't work during Tornado last year. This is a big concern to our safety & family @ our home. My cell service "Verizon" which has horrible reception @ my home, then connects to the net - which is also poor quality. It's a double whammy. Please consider better service in our area. Thank you. Much appreciated.

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Email *

hauswirth87@gmail.com

Name (first and last) *

James Hauswirth

Physical street address where you reside (number and street) *

1585 Quarry Trail

Zip code *

50273

Daytime phone

5154149086

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

James A Hauswirth Jr

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

Starlink

3. How fast is your internet speed?

☐ Not sure

☐ Slower than 100 Mbps

☒ 100 - 500 Mbps

☐ 501 - less than 1 GB

☐ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☐ Yes
- ☒ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☒ Work/career opportunities
- ☒ Learning/educational opportunities
- ☒ Access to healthcare
- ☐ Other:

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

Until Starlink became available, I had to maintain at least two separate internet connections to my home in order to work. Both options (Centurylink and Nomad) could not get us beyond 6mbps maximum, with the average being about 3-5. If you go to Centurylink's website, they claim you can get up to 10mbps. They'll even let you go through the process of signing up for it. Then a week or so later they'll cancel the appointment with no explanation. When I reached out to them, they said they do not actually have available connections at that speed. This was our life for 2 years prior to Starlink. Starlink is a significant increase in bandwidth, but still not nearly as good as cable or fiber for multiple reasons (latency, weather affecting satellite signal, etc.). If there's anything else I can do beyond filling this form out to help explain how little served our county is, please let me know. Thanks for the opportunity!

.....

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Email *

salarsen_40@msn.com

Name (first and last) *

Scott Larsen

Physical street address where you reside (number and street) *

1157 Prairieview Avenue

Zip code *

50261

Daytime phone

5158682226

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

Scott Larsen

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

Century Link

3. How fast is your internet speed?

☐ Not sure

☒ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☐ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☒ Yes
- ☐ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☐ Work/career opportunities
- ☐ Learning/educational opportunities
- ☐ Access to healthcare
- ☐ Other:

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

Positive

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Email *

winchelljoseph92@gmail.com

Name (first and last) *

Joe Winchell

Physical street address where you reside (number and street) *

2529 , 120th

Zip code *

50261

Daytime phone

.....

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

Joe Winchell

.....

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

CenturyLink

.....

3. How fast is your internet speed?

☐ Not sure

☐ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☒ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☒ Yes
- ☐ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☐ Work/career opportunities
- ☐ Learning/educational opportunities
- ☐ Access to healthcare
- ☐ Other:

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

2529
120th
.....

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Email *

m_baum@outlook.com

Name (first and last) *

Monica Baumgartner

Physical street address where you reside (number and street) *

1408 Quail Ridge Ave

Zip code *

50261

Daytime phone

5156693444

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

Monica Baumgartner

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☐ Yes

☒ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

3. How fast is your internet speed?

☐ Not sure

☒ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☐ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☐ Yes
- ☒ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☒ Work/career opportunities
- ☒ Learning/educational opportunities
- ☐ Access to healthcare
- ☐ Other:

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

Since we moved to this address about three years ago, we have been trying to get good Internet service. CenturyLink does not provide services to our address, and even when we have called satellite services, they can't see the tower from our area we have tried so many different options, but cannot even watch a Netflix show on the Internet we currently have. We have resorted to using hotspots on our phone, but that has limited service and is a pain to use. We are not able to work from home or take online classes because of not having decent internet.

.....

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Email *

swalveryan@gmail.com

Name (first and last) *

Ryan Swalve

Physical street address where you reside (number and street) *

1880 Nature Ct

Zip code *

50273

Daytime phone

5159915719

Signature (We can accept your named typed out) *

I attest that the address above is my primary personal residence:

Ryan Swalve

1. Is internet access **available** at your current home address? (If no, skip to question 5) *

☒ Yes

☐ No

2. If yes, who is your internet provider? Leave blank if you're not sure.

CenturyLink

3. How fast is your internet speed?

☐ Not sure

☒ Slower than 100 Mbps

☐ 100 - 500 Mbps

☐ 501 - less than 1 GB

☐ Gigabit speed or better

4. Does your current internet service meet your needs?

- ☐ Yes
- ☒ No
- ☐ Not sure

5. Does poor broadband quality limit the access of anyone in your household to the following?
(Check all that apply)

- ☒ Work/career opportunities
- ☒ Learning/educational opportunities
- ☐ Access to healthcare
- ☐ Other:

6. Your personal story will help us understand the big picture in Madison County. Optionally, please tell us about your experience with your internet service or attempts to get connected at this address - negative, positive, or neutral.

The quality of our internet is very poor in our development. CenturyLink put a "loop" through our development to serve 22+ homes. The speed is very inconsistent and it often drops off during peak times. I own a few different businesses in Madison County and Polk County. I often struggle to work from home or even monitor my businesses from home since our internet quality is so poor. CenturyLink has a fiber optic line that runs along Cumming Hwy. They do not seem willing to extend that fiber optic access to our development. That will severely impact who can work from home in our development which in turn will affect our home values. We need a better and more consistent option for internet service.

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